



# CHAMPION®

REV GROUP

## MANUFACTURER'S LIMITED WARRANTY

### FOR THE CHAMPION PRODUCT LINE

MANUFACTURED BY CHAMPION BUS, Inc.

Dear Champion Customer,

Welcome to your new Champion Bus. We thank you for your decision to purchase this world class product. This document outlines the warranty coverage offered with every new Champion vehicle.

For more information, or if you have questions regarding your coverage, please call Champion Customer Care at (844) 4-REV-BUS, or (844) 473-8287.

#### DEFINITIONS:

**Conversion Warranty** - This is the warranty provided by Champion for all additional components, body structure, and assembly of the finished Champion Product (the "Product") and is comprised of the following:

- **Champion Basic New Vehicle Limited Warranty** – the standard warranty covering the original Purchaser only within the terms outlined later in this document.
- **Champion Body Structure Limited Warranty** – the warranty covering the body structure of the conversion portion of the finished Product under the terms outlined later in this document. This warranty is offered to the original Purchaser only.
- **Champion Paint Limited Warranty** – the warranty covering the exterior paint on the finished Product. This coverage is applicable to the original retail Purchaser only and is prorated after thirty-six (36) months.

**Chassis Warranty** - This is the warranty provided by the chassis manufacturer (e.g. Ford, General Motors, Freightliner, or International).

**Third-Party Warranty(ies)** – These are warranties provided on specific systems or components installed on the Champion Product that remain warranted by the component supplier. For example, these items may include A/C units, wheelchair lifts, tires or seating systems where the supplier provides service and support directly to the end-user.

**Product** - All vehicles, parts and components manufactured by Champion Bus, Inc. d/b/a REV Bus Imlay City, a wholly owned subsidiary of REV Group, Inc.

**Purchaser** - The individual, group, company, or other legal entity that purchases, at retail, a new Champion Product as the end-user either from an authorized Champion Dealer, or directly from Champion.



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## STANDARD WARRANTY TERMS:

### 1. Champion Warranty

The Champion Basic New Vehicle Limited Warranty period runs for one (1) year from the original date of retail purchase by the Product's first Purchaser, or for twelve-thousand (12,000) odometer miles, whichever occurs first.

Champion provides additional coverage for those components defined under the Champion Body Structure Limited Warranty, and the Champion Paint Limited Warranty outlined herein for a period of five (5) years from the original date of retail purchase by the Product's first Purchaser, or one hundred thousand miles (100,000), whichever occurs first.

During these specified warranty periods, Champion agrees to provide coverage for parts and labor to perform repairs necessary subject to the items and limitations of this warranty agreement. Specific warranty details are described later in this document within the sections "**What is Covered by this Warranty**" and "**What is Not Covered by this Warranty**".

### 2. Chassis Warranty

The Product's Chassis is covered exclusively by the warranty provided by the Original Equipment Manufacturer (OEM) (e.g. Ford, General Motors, Freightliner, International, etc.) and is not warranted by Champion. Please consult the warranty documents available from the chassis OEM.

If you have questions on warranty coverage between the Champion Warranty and Chassis Warranty, please contact Champion Customer Care at (844) 4-REV-BUS, or (844) 473-8287.

### 3. Third-Party Warranty

In many cases, components such as air conditioning units, wheelchair lifts, tires and other non-Champion components are installed during manufacturing and carry their own unique warranty coverage.

While Champion Customer Care will assist wherever possible, these individual components shall be warranted by the respective supplier per the terms and conditions of each respective warranty, and shall not be the responsibility of Champion. Under these circumstances, a supplier's warranty statement will be provided with each new Champion Product and will be available upon request.



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## CHAMPION CONVERSION WARRANTY STATEMENT:

Champion warrants each new Product will be free of defects in materials and workmanship used during the conversion manufacturing process. Warranty coverage is provided based on ordinary use and service within the expressed time and mileage limits set forth herein. In the event your vehicle requires repairs, the following terms and conditions shall apply:

## WARRANTY TERMS AND CONDITIONS

The following Terms and Conditions apply to all Champion warranties described herein:

1. **Disclaimer of Warranty.**

THE FOREGOING WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

2. **Limitation of Remedies.**

In no case shall Champion be liable for any special, incidental, or consequential damages based upon breach of warranty, breach of contract, negligence, strict tort, or any other legal theory. Such damages include, but are not limited to, loss of profits, loss of savings or revenue, loss of use of the bus body or any associated equipment, cost of capital, cost of any substitute bus body, equipment, facilities or services, downtime, the claims of third parties including customers, and injury to property. This limitation does not apply to claims for personal injury.

In the event this provision is held to be invalid, illegal, or unenforceable in any respect, such invalidity, illegality, or unenforceability will not affect any other provision of this Warranty, but this Warranty will be construed as if such invalid, illegal, or unenforceable provision or provisions had never been contained herein.

3. **Warranty Claim Procedure.**

The Purchaser must notify Champion Customer Care, or an authorized Champion Warranty Provider, of a potential Warranty Claim prior to the initiation of any warranty work. Within a reasonable time of receipt of the notification, Champion, or its authorized Warranty Provider, will provide the Purchaser with further instructions on how to proceed with such warranty claim.

Any notice of a warranty claim and all other warranty correspondence must be sent to Champion Warranty Department, 331 Graham Rd. Imlay City, MI 48444. Champion may designate new or additional addresses and will notify the Purchaser in the event of such change.

4. **Time Limit for Bringing Suit.**

Any action for breach of warranty must be commenced within twelve (12) months following delivery of the Product or within one (1) month following the first twelve thousand (12,000) miles, whichever comes first.



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5. **No Other Warranties.**

Unless modified in writing and signed by both parties' authorized representatives, this agreement is understood to be the complete and exclusive agreement between the parties, superseding all the prior agreements, oral or written, and all other communications between the parties (including without limitation any terms and conditions contained in any purchase order or sales invoice issued pursuant to the sale of this bus body) relating to the subject matter of this agreement.

No employee of REV, Champion or any other party is authorized to make any warranty in addition to or in lieu of those made in this agreement.

6. **Warranty Registration.**

Warranty Registration is required to activate coverage on new Products. Upon receipt of a Champion Product, and within two weeks of delivery, Purchaser or Dealer is required to submit the final Product acceptance and warranty registration to Champion Customer Care, Attn: Product Services.

It is the obligation of the Purchaser to sign the customer acceptance card and return it to Champion Customer Care within the two weeks following retail purchase and delivery. The customer acceptance and warranty registration must be on file for any warranty claim to be considered.



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## CHAMPION BASIC NEW VEHICLE WARRANTY:

### 1. **What is Covered by this Warranty.**

Champion Basic New Vehicle Warranty provides coverage for the original Purchaser, beginning on the original date of purchase. Champion warrants that the Product, and all other original components manufactured by Champion, are free from defects in materials used and workmanship during the final conversion process.

If, within any of the applicable Champion warranty periods, a defect in material or workmanship is discovered, the Purchaser shall contact Champion Customer Care, or an authorized Champion Warranty Provider for inspection and warranty claim authorization before proceeding with repairs. In no event shall such notification be received later than one (1) month after the applicable warranty period or one month after the applicable mileage, whichever comes first.

Within a reasonable time of receipt of such notification, Champion will work to correct any covered defect in material or workmanship with either new or used replacement parts, at Champion's option. Such repair, including both parts and labor, is at Champion's expense.

### 2. **What is Not Covered by this Warranty**

Champion does not warrant the following:

- Any product, components or parts not manufactured by Champion, including but not limited to the chassis or any chassis part;
- Damage caused by use of the bus body for purposes other than those for which it was designed;
- Damage caused by accident or the negligence of the Purchaser or any third party;
- Damage caused by disasters such as fire, flood, wind, and lightning;
- Damage caused by the Purchaser's failure to provide normal preventive maintenance as customarily accepted in the industry or as set forth in maintenance guidelines;
- Filters, belts or other parts which are a part of normal maintenance replacement;
- Damage caused by unauthorized or improper installation of attachments, repairs, modifications or alterations;
- Damage caused by replacement of original parts or components with unauthorized substitutes;
- Damage during shipment;
- Any other abuse or misuse by the Purchaser or Operator;
- Towing, Rentals, Travel Expenses or Loss of Revenue;
- Damage caused by exposure to contaminants, corrosives, salt, chemicals, irradiation or environmental or atmospheric conditions; and
- Any and all claims relating to Tires. Such claims are solely the responsibility of the manufacturer.



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## CHAMPION BODY STRUCTURE LIMITED WARRANTY:

Champion Body Structure Limited Warranty period runs for five (5) years from the original date of purchase by the Product's first Purchaser, or one hundred thousand (100,000) odometer miles, whichever occurs first. Champion warrants, to the original Purchaser only, the structural integrity of the conversion structure as outlined below. All claims made under the Body Structure Limited Warranty require prior written authorization from Champion Customer Care.

### 1. What is covered by this Warranty:

"Body Structure" as defined for this warranty coverage is limited to structural components manufactured by Champion used to build the Product body only. This includes:

- Steel Cage
- Side Walls
- Roof Structure
- Front and Rear Roof Caps
- Subfloor Structure
- Modifications to OEM Chassis frame

### 2. What is Not Covered by this Warranty:

This warranty does not provide coverage for the following structural components:

- Any product, components or parts not manufactured by Champion, including but not limited to the chassis or any chassis part;
  - Damage caused by use of the bus body for purposes other than those for which it was designed;
  - Damage caused by accident or the negligence of the Purchaser or any third party;
  - Damage caused by disasters such as fire, flood, wind, and lightning;
  - Damage caused by the Purchaser's failure to provide normal preventive maintenance as customarily accepted in the industry or as set forth in maintenance guidelines;
  - Damage caused by unauthorized or improper installation of attachments, repairs, modifications or alterations;
  - Damage caused by replacement of original parts or components with unauthorized substitutes;
  - Damage resulting from a lack of maintenance to caulking, seals, or cracking of fiberglass
  - Damage during shipment;
  - Any other abuse or misuse by the Purchaser or Operator;
  - Towing, Rentals, Travel Expenses or Loss of Revenue;
  - Damage caused by exposure to contaminants, corrosives, salt, chemicals, irradiation or environmental or atmospheric conditions; and
- Any and all claims relating to Tires. Such claims are solely the responsibility of the manufacturer.



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### CHAMPION PAINT LIMITED WARRANTY:

#### 1. What is Covered by this Warranty.

Champion warrants, to the original Purchaser only, that the exterior paint is free from defects in material and workmanship and further warrants that the bus body will remain free from paint defects throughout the duration of the Champion Paint Limited Warranty period.

The Champion Paint Limited Warranty period runs for five (5) years from the original date of retail purchase by the original Purchaser, or one hundred thousand (100,000) odometer miles, whichever occurs first. However, after the first three (3) years, or thirty-six thousand (36,000) odometer miles, the coverage will be prorated in accordance with the schedule below:

Time Period (both conditions must be true)	Coverage
≤36 months and ≤36,000 miles	100% materials and labor are covered
≤48 months and ≤70,000 miles	50% materials and 50% labor are covered
≤60 months and ≤100,000 miles	50% materials and 25% labor are covered

The Champion Paint Limited Warranty provided herein shall cover and extend to the following properties of the paint system:

- Loss of adhesion of the paint system resulting in rust.
- Cracking of the paint system.
- Loss of adhesion of any element of the paint system.

If Purchaser discovers a defect in material or workmanship within this warranty period, it must promptly notify Champion Customer Care in writing. In no event shall Champion be obligated to accept such notification unless it is received by Champion Customer Care not later than one month following the expiration of the warranty period.

Within a reasonable time after such notification, Champion will work to correct any defect in material or workmanship. Such repair, including both paint materials and labor, is at Champion’s expense according to the schedule listed above.

All warranty work is subject to Champion’s, or its agent’s, prior examination and approval and will be performed by an authorized Champion service provider, or its agents at service centers designated by Champion, or its paint vendor.

All costs related to transportation to and from the designated service center will be at the Purchaser’s sole expense and is not included as a cost of repair covered by this warranty. These remedies are the Purchaser’s exclusive remedies for breach of warranty.



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## 2. What is Not Covered by This Warranty:

Champion does not warrant:

- The exterior finish on trim or any fiberglass components, including but not limited to hardware moldings, windows, mirrors, lights and other appointments and accessories;
- Any product finishes, component finishes or finishes of parts not manufactured by Champion, including the chassis;
- Damage caused by use of the bus body for purposes other than those for which it was designed;
- Damage caused by accident or the negligence of the Purchaser or any third party or by disasters such as fire, flood, wind, lightning, acid rain, and industrial fallout;
- Damage caused by the Purchaser's failure to provide normal preventive maintenance as customarily accepted in the industry or as set forth in maintenance guidelines;
- Damage caused by unauthorized or improper installation of attachments, repair, modifications or alterations;
- Damage caused by replacement of original parts or components with unauthorized substitutes;
- Damage during shipment;
- Damage caused by abrasion or external foreign objects;
- Decals, stickers, name plates, pin stripes, or damage caused by application or removal of the same;
- Damage resulting from dissimilar metal contact corrosion, or crevice corrosion;
- Abuse or misuse by the Purchaser or Operator; and
- Damage caused by exposure to contaminants, corrosives, salt, chemicals, irradiation or environmental or atmospheric conditions.
- Damage caused by adhesive decals, vinyl wraps, or other non-factory graphics installations.
- Towing, Rentals, Travel Expenses or Loss of Revenue;